S & S Consulting Group, LLC
Puppet & OpenVox consulting and training · Cleveland, TN

OPENVOX TRAINING · INSTRUCTOR-LED · ON-SITE

Hands-on OpenVox training for the teams that run your Puppet code.

Three instructor-led classes, four days each. About half of every class is lab time on a real lab estate, so your people leave able to run, write and design an OpenVox estate.

User → **Journeyman** → **Architect** Each builds on the last. Experienced students can skip ahead with a placement check.

CLASS 1 OF 3 · 4 DAYS

OpenVox User

$2,500 per student
5–12 students

WHO IT'S FOR

Sysadmins, operators and junior SREs who run OpenVox day to day and write small, local fixes.

WHAT YOU'LL LEARN

- Desired state vs. a shell script, and why idempotence matters
- Manifests with `package`, `file`, `service` and `user`
- Structured facts with OpenFact
- Preview with `--noop` and read exit codes
- Install a server and join an agent: CSR, sign, first run
- Read a run report and fix the boring failures

Prerequisite: Linux command-line comfort. 60-minute hands-on practical on day 4.

CLASS 2 OF 3 · 4 DAYS

OpenVox Journeyman

$2,500 per student
5–10 students

WHO IT'S FOR

Engineers who write and own the modules, the data and the control repo.

WHAT YOU'LL LEARN

- Forge-shaped modules scaffolded with Jig
- rspec-puppet tests and puppet-lint
- Hiera 5, `lookup()`, roles and profiles
- Control repo, Puppetfile and r10k environments
- Cleaning up heritage code before it bites

Includes a full OpenBolt unit: tasks and plans, plugins, and inventory targeted from OpenVoxDB.

Prerequisite: OpenVox User or placement check. 90-minute practical plus oral review.

CLASS 3 OF 3 · 4 DAYS

OpenVox Architect

$2,750 per student
5–8 students

WHO IT'S FOR

Platform owners, principal engineers and migration leads: the person who designs the estate and the 3 a.m. restore.

WHAT YOU'LL LEARN

- Pick a topology and size JVM, PostgreSQL and compilers
- Split the CA from compilers; operate OpenVoxDB
- Design data and classification at scale
- Plan the move from Puppet to OpenVox
- Runbooks: CA and DB restore, code rollback
- Scenario studio: defend a design to a mock platform board

Prerequisite: OpenVox Journeyman, or production experience plus placement check.

Format and pricing

Four days per class (Mon–Thu), about 26–27 contact hours. On-site first: a regional public class, or a private class at your location.

Public class: User or Journeyman	**$2,500 / student**
Public class: Architect	**$2,750 / student**
Private corporate class (you cover instructor travel)	**$16,500 / class week**

5-student minimum for every class. Full series: three consecutive weeks recommended, or book each class on its own. **Class dates: ask us.**

Every class includes

- Lecture Manual and Lab Manual to take back to work
- Your own lab work: the code you wrote in class
- A certificate of completion

Your instructor

Jerald Sheets, Founder & CEO of S & S Consulting Group, LLC. 35+ years in IT and a Puppet Certified Professional (2014, 2018, 2019). Classes are built from patterns used on real client estates; product facts follow the official OpenVox docs.

Tell us how many people and what they need to own afterwards.

We'll tell you which class fits and what it takes to run it for your team. Start with a free 15-minute intro call.

calendly.com/sscgatl/15min

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Prices in USD, as of October 2026

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